

Quick Guide

- DotProject is a web based project management software package with many PM features.
- TicketPortal is a web based issue tracking system that integrates into dotProject's TicketSmith module.
- TicketPortal can run on a completely different computer from dotProject for internet DMZs providing better security.
- Extremely easy to use interface for better project issue tracking with your customers.
- TicketPortal allows masking internal dotProject PM data from ticketPortal users.
- TicketPortal users only see their department / company's tickets.
- Great for software developers with beta versions of software in customer's hands.
- Great for IT groups needing interaction with other departments for problems or work to be done.
- Open Source so adding or removing features can easily be done.
- Open Source licensing as both *gratis* and *libre* software.
- Electronic and bound documentation available.