

## **What does support include?**

Understand this support for Blue Diamond may be separate from your Progress support.

Support includes the following:

- Blue Diamond Support Bulletin
- Answers to questions about Blue Diamond problems via Email/Call back
- Immediate access to updates, the open source version will be updated once a quarter
- Immediate access to bug fixes, you will be alerted via email where to find the build
- CD-ROM of the latest build of Blue Diamond once a quarter
- Printed and bound documentation for Blue Diamond (including support bulletin)
- List of current bugs and plan to fix them
- Product Plans
- Send your enhancement requests!
- Extra source code for functionality not in the base open source product

Support is available in the United States only.

If you wish to be a support provider in another country, please contact Scott Auge at [sauge@amduus.com](mailto:sauge@amduus.com).

If you wish to be a support provider for Amduus Information Works, Inc. please contact Scott Auge at [sauge@amduus.com](mailto:sauge@amduus.com).

Support costs \$1000.00 per month.